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Hamilton

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File No.

July 12, 2005

Bill Dowd
President
AAA Wildlife Control
297 Bruce Dale Avenue East
Hamilton, ON L9A 1R2

Dear Bill:

I wanted to thank you for your outstanding efforts in getting rid of the bird problem at our three transfer stations in Hamilton in January. The birds nesting on the roof edges were a serious health and safety concern for our employees as their feces were dropping right over the main work areas. It was also a nuisance to have to clean our equipment continuously.

I was impressed by your innovative solution of installing a row of spikes along the edge to deter the birds from sitting or nesting there. It showed that there are humane solutions to these kinds of problems.

Thanks again for your professionalism and prompt service. I will certainly recommend you to other organizations or municipalities that need to deal with similar wildlife problems.

Yours truly,

A handwritten signature in black ink, appearing to read "Chris Ridgewell".

Chris Ridgewell
Contract Technician – Transfer Station
cridgewe@hamilton.ca